

## Frequently Asked Questions: Middle and High School e-textbooks at Wake Christian Academy

1. What is an approved device?
  - Below are samples of approved devices for school use. **In order to download and use e-textbooks, devices must be able to connect to the internet and have the ability to download and run apps.**
  - Apple- iPad, iPad Mini, and iPhone
  - Android- Samsung Galaxy Tab (tablet), Google Nexus (tablet), or Galaxy S4 (smartphone), Kindle Fire

Please note that Smart Phones work, however they are not optimal for student learning.

2. How will my student receive their e-textbooks?

### **Bob Jones University Press - Science, Social Science**

- You will receive an email from Bob Jones University Press ([bjupinfo@bjupress.com](mailto:bjupinfo@bjupress.com)) at your primary email containing the access codes and instructions for your student's book(s).
- BJUP uses Vital Source, which may be downloaded from the AppStore. For more information on Vital Source, visit [vitalsource.com](http://vitalsource.com) .
- For detailed information, please view this video - [eTextbook Redemption: Instructions for Students](#)

### **Glencoe/McGraw-Hill - Math**

- Your student will receive an access code from his/her math teacher either in class via printed form/verbal instruction or it will be made available to students through a link on the teacher's website.
- The student will need to redeem the content for his/her math course using the appropriate access code at the website [connected.com](http://connected.com). If the student does not already have a ConnectED account, he/she will need to create one through the website above before redeeming any course content. For more information regarding creating an account, logging in to an existing account, or redeeming course content, please visit this [ConnectED Quick Start Guide](#).
- For Algebra 1, Geometry, Algebra 2, and Precalculus, Glencoe/McGraw-Hill uses an app named McGraw-Hill ConnectED Mobile which may be downloaded from the AppStore. Once the app has been downloaded to an approved device, the course content, including the student's textbook, may be available for viewing whether or not the student has wireless Internet access.

3. Will every student receive an e-textbook in all subjects?
  - No, some subjects are not available in e-textbooks format at this time.
  
4. Why are there different processes for downloading e-textbooks at WCA?
  - Each publisher determines their method of delivery.
  
5. Will my child have a textbook if they don't have a mobile device or laptop?
  - Yes, WCA will provide a printed textbook for any student requesting one.
  
6. Are e-textbooks only available on mobile devices?
  - No, e-textbooks can also be downloaded on laptop or desktop computers.
  
7. If I have a question, what should I do?
  - After reviewing the information provided, please e-mail [etextbooks@wakechristianacademy.com](mailto:etextbooks@wakechristianacademy.com) with any further questions.